

Welcome to Systel's e-info service.

Manage all of your copier needs online.



General Information

Through our website, you can accomplish a number of equipment management tasks.

- View and pay invoices
- View service information
- View equipment information
- Place and track service calls
- View and enter meter information
- Place and track supply orders





Logging In

Easy access login:

1. From your browser, navigate to www.systeloa.com and click E-info.

2. Enter your login information (or set up your account).







ABOUT

PRODUCTS

SERVICES & SOLUTIONS

SUPPORT

CONTACT



WHY PARTNER WITH SYSTEL?

Award Winning Service & Response Times

Industry Leading Manufacturer Partners

State Contract Vendor for over 30 Years

Place Service Calls 24 Hours/Day

Customizable Billing for Multiple Locations

Backup Machines for Down Time Protection



CONTACT US

RICOH



KONICA MINOLTA



Panasonic



Lexmark

MULTIFUNCTION **SYSTEMS**

LEARN MORE

PRODUCTION PRINT SYSTEMS

LEARN MORE

DOCUMENT **SOLUTIONS**

LEARN MORE

MANAGED PRINT SERVICES

LEARN MORE



Register for a new account STEP 1 - CONTACT INFORMATION Please enter your contact information below. EMAIL: * FIRST NAME: * LAST NAME: * PHONE NUMBER: * STEP 2 - COMPANY IDENTIFICATION Please enter your company number below, or you can enter your company name and address information. I KNOW MY COMPANY NUMBER I WANT TO SPECIFY MY COMPANY NAME AND ADDRESS COMPANY NUMBER: * STEP 3 - PASSWORD Please enter a password that you would like to use to access this site. NEW PASSWORD: * CONFIRM PASSWORD: *

Location(s)

You can have multiple locations managed under one login.

Switch locations with ease to place service calls as well as view and order supplies for equipment for any registered location.





Master View

1-800-849-5900

HOME ABOUT PRODUCTS SERVICES & SOLUTIONS SUPPORT CONTACT

Logged in as: test33 einfo Options



@

About Us

6







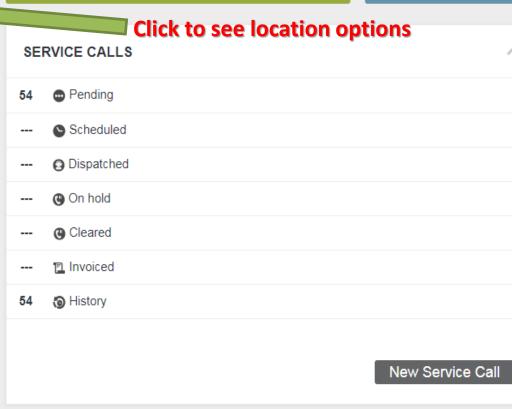
PAY INVOICE

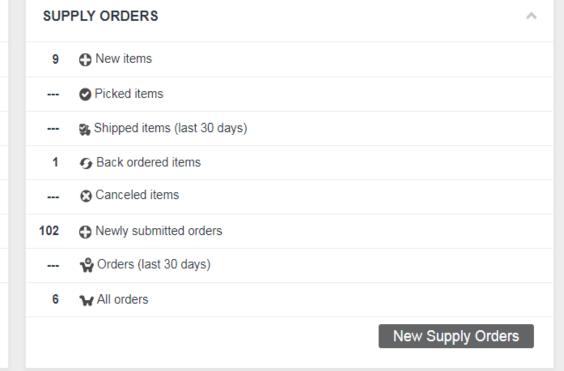


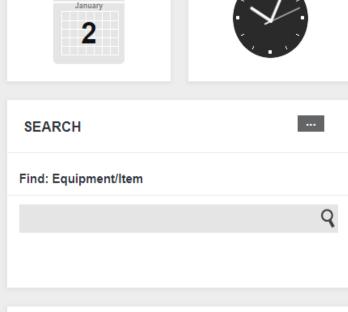
Tuesday

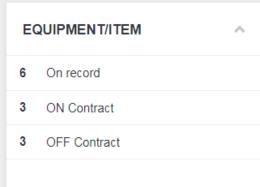
METER READING

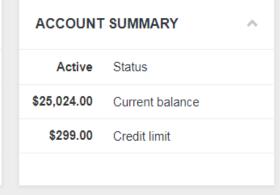
Change Password

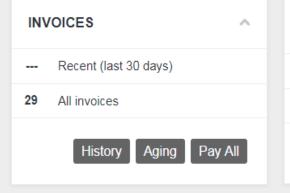




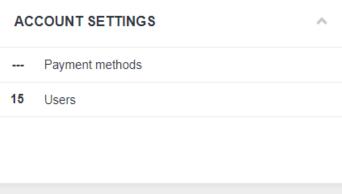














- SWITCH LOCATION -LOGGED IN AS NAME: test33 einfo ADDRESS: SEARCH EQUIPMENT (ALL LOCATIONS) SEARCH: Search Equipment number RESULTS: QUICK LINKS: Select your location SELECT DIFFERENT LOCATION Choose a location from the following list and you will be presented with data filtered by the selected location. Name Address



SERVICE CALLS

Scheduled

--- 3 Dispatched

On hold

O Cleared

Invoiced

55 Pending

SUPPLY ORDERS

Location View

SERVICE CALL

\(1-800-849-5900 \)

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HOME ABOUT PRODUCTS SERVICES & SOLUTIONS SUPPORT CONTACT

PAY INVOICE









Switch Location







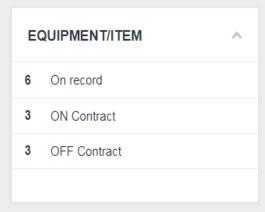


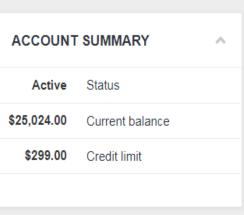












New Service Call



SUPPLY ORDERS

9 • New items

--- Picked items

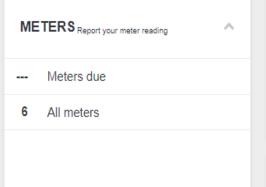
--- Shipped items (last 30 days)

Newly submitted orders

--- Orders (last 30 days)

--- Canceled items

6 ₩ All orders



New Supply Orders

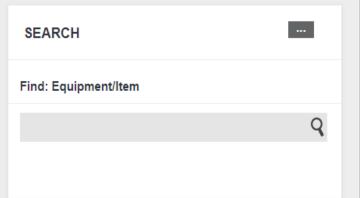


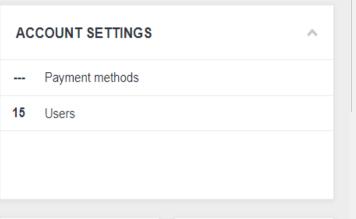
MOVES

Change Password METER READING



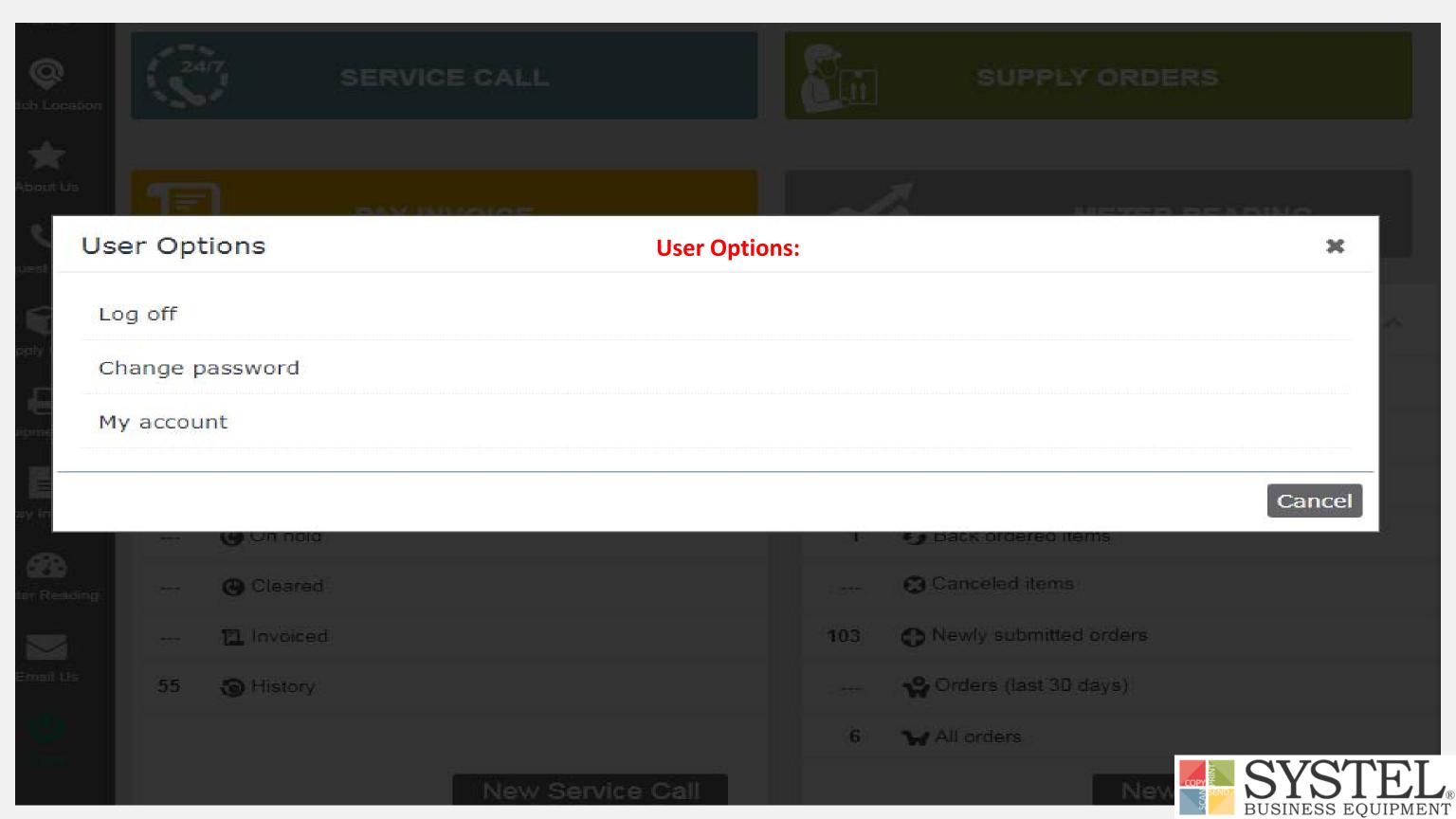






MIF

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Meters

Meter information for all equipment.

- View a list of meters that are due
- View a list of all meters

ME	TERS Report your meter reading	^
	Meters due	
6	All meters	









SERVICE CALLS

Scheduled

--- 3 Dispatched

On hold

Cleared

Invoiced

55 Pending

SUPPLY ORDERS











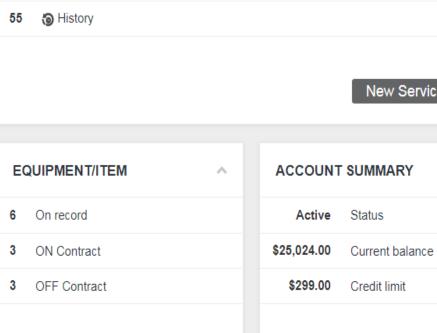


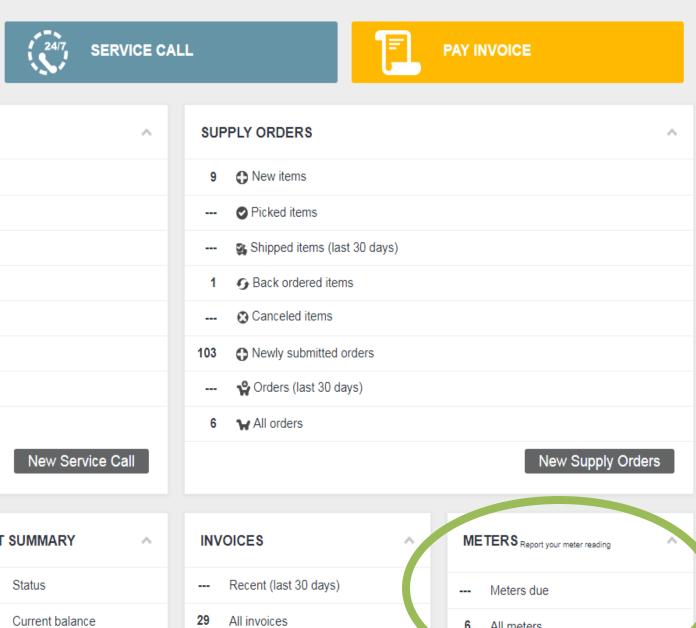










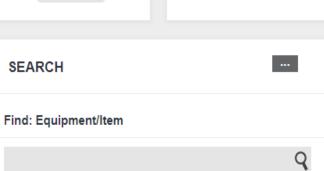


History Aging Pay All

6 All meters







AC	COUNT SETTINGS	^
	Payment methods	
15	Users	

MOVES \wedge

MIF

Entering Meter Readings

Meters Due: Displays only equipment with meters which are due & previous meter info

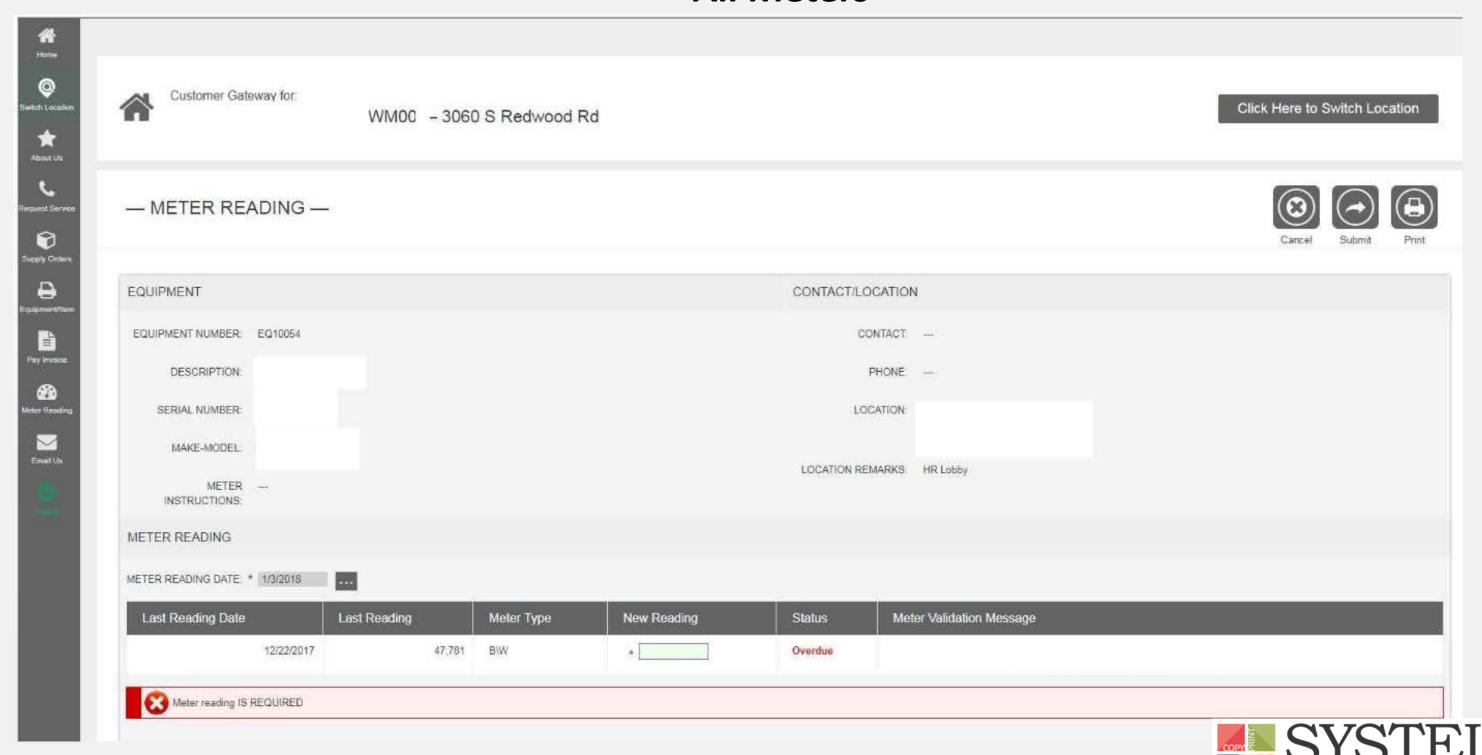
All Meters: Displays all equipment with your meter reading information.

Note: You can also search to locate a specific meter.





All Meters



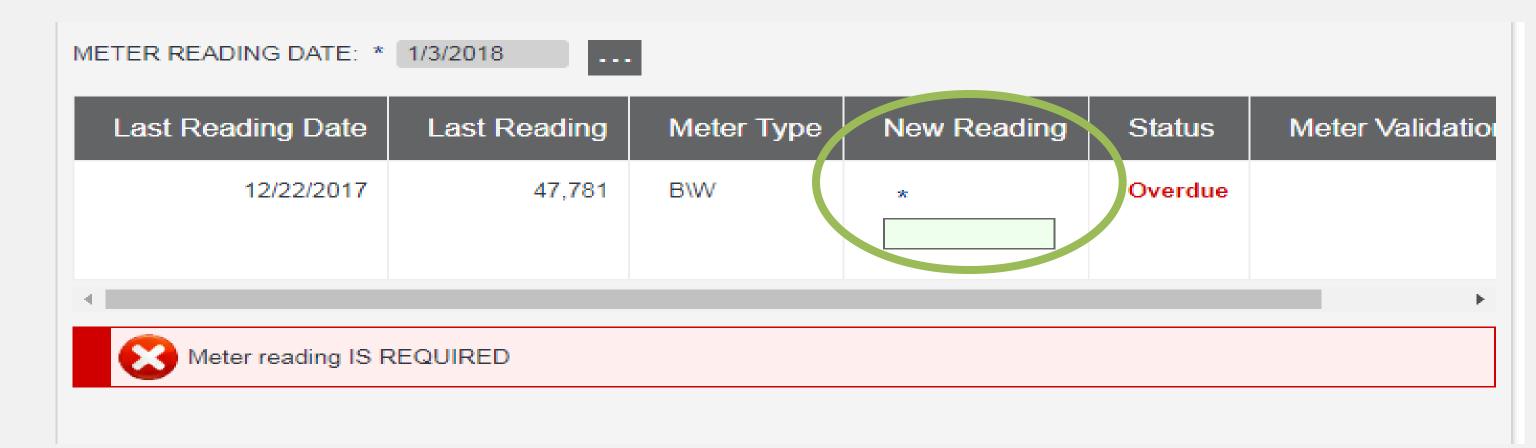
Enter A Reading

- 1. Locate equipment in which meter is due.
- 2. Enter the new reading (adjust date if needed).
- 3. Click Ok.

E-info will automatically validate the reading.

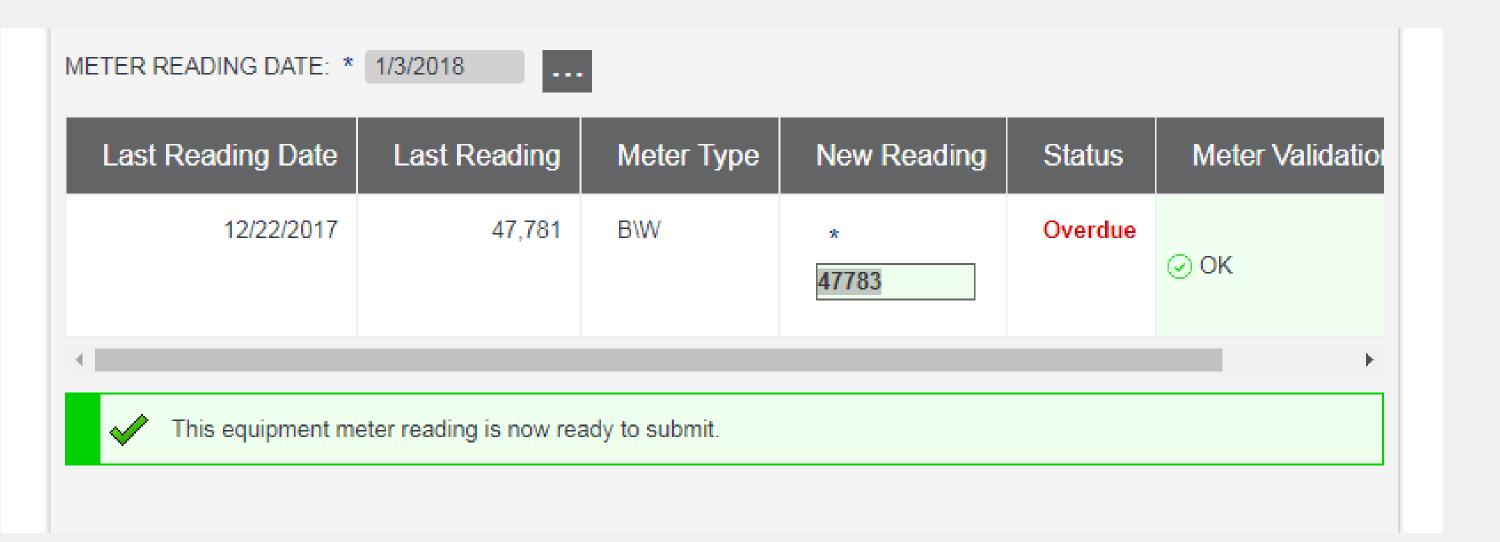








I Us	DESCRIPTION: X191 Xer	ox Copier	PHO)NE:		
New M	leter Reading	4334	LOC	:ATION: Waste Man	anement (WMN)	1)
Last rea New rea Total:						
					ОК	Cancel
	Last Reading Date	Last Reading	Meter Type	New Reading	Status	Meter Validation
	12/22/2017	47,781	B\W	*	Overdue	
	1					SYST BUSINESS EQU





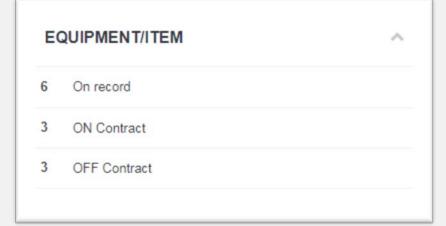
Equipment

View all of your equipment and perform related tasks.

- Enter meter readings
- Enter service calls
- Order supplies

Location

Master

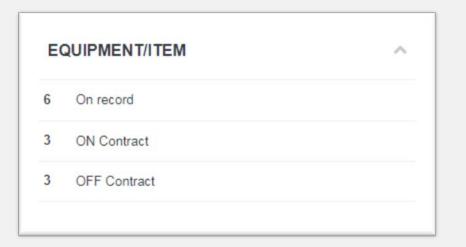






Equipment

- On Record: Displays all your equipment we have in our database.
- On Contract: Displays a list of all equipment you have on contract in our database.
- Off Contract: Displays a list of all your equipment not currently on contract.







Master View











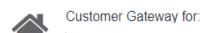








6 list items



— EQUIPMENT/ITEM —









Click Here to Switch Location



\(\) 1-800-849-5\(\)

ON RECORD

Number	Description	Serial number	Contact	Phone	Customer		Location	QR Codes
EQ10007		123778	Steve	801-896-3273		(WM00)		
EQ10054		234234334				(WM00)		
EQ10059		sfsdfsd2343				(WM00)		
EQ10061		23432343				(WM00)		
EQ10062		234343abc11				(WM00)		
EQ10064		234343abc11a				(WM00)		





Equipment View (Master)



















Customer Gateway for:

— EQUIPMENT/ITEM —

Options









Click Here to Switch Location





ON RECORD

Number	Description	Serial number	Contact	Phone	Customer		Location	QR Codes
EQ10007		123778	Steve	801-896-3273		(WM00)		
EQ10054		234234334				(WM00)		
EQ10059		sfsdfsd2343				(WM00)		
EQ10061		23432343				(WM00)		
EQ10062		234343abc11				(WM00)		
EQ10064		234343abc11a				(WM00)		

6 list items







Equipment View (Master)























Customer Gateway for:

Click Here to Switch Location

Options











— EQUIPMENT/ITEM —

EQUIPMENT/ITEM INFORMATION

EQUIPMENT NUMBER: EQ10007

ITEM NUMBER: X191

SERIAL NUMBER: 123778

DESCRIPTION:

INSTALL DATE: 6/30/1999

WARRANTY DATE: ---

LOCATION:

CONTACT: Steve

PHONE NUMBER: 801-896-3273

FAX NUMBER: 801-896-3299

EMAIL: ---

DECISION MAKER: Anne

PHONE NUMBER: 801-896-3273

FAX NUMBER: 801-896-3299

EMAIL: ---



Place Supply Call



To Place a Supply Order:

- 1. Select the equipment for which you want to place the supply order.
- 2. Select the "Supplies" icon.
- 3. Enter the quantity of supplies you need







% 1-800-849-5900

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HOME ABOUT PRODUCTS SERVICES & SOLUTIONS SUPPORT CONTA

Enter Item Quantity

Number	Description		Qty	Unit	Unit Price
168168	Developer	Enter quantity	1	EACH	\$425.00
16819	Ink			EACH	\$191.25
1968168	Staples			вох	\$97.75
257JH2	Paper			вох	\$238.00

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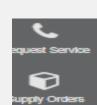
Cancel

Salt Lake City, UT 8411

Salt Lake City, UT 84119

ORDER INFORMATION

ORDER TOTAL



















Cancel

Sa

BILL TO SHIP TO

ADDRESS: Waste Management (WM00)

3060 S Redwood Rd Salt Lake City,UT 84119 LOCATION: Waste Management (WM00)

3060 S Redwood Rd Salt Lake City, UT 84119

ORDER INFORMATION ORDER TOTAL

ORDERED BY: TEST33 EINFO SUB TOTAL: \$425.00

ORDERED BY EMAIL: test33@einfodesign.com (Applicable freight and tax will be added)

PO NUMBER: ORDER COMMENTS:

ITEMS INCLUDED IN ORDER

Item Number	Description	Equipment Number	Qty	Price	Extended Price	
168168	Developer	EQ10007	1	\$425.00	\$425.00	×

Add Items...

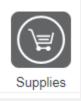


Sub total: \$425.00





Place Supply Call

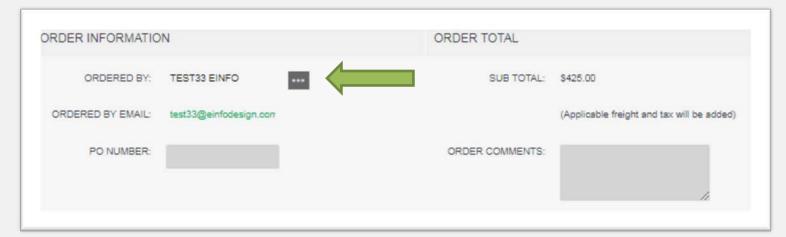


To Place a Supply Order:

Update the **Ship To:**



Update Ordered By:





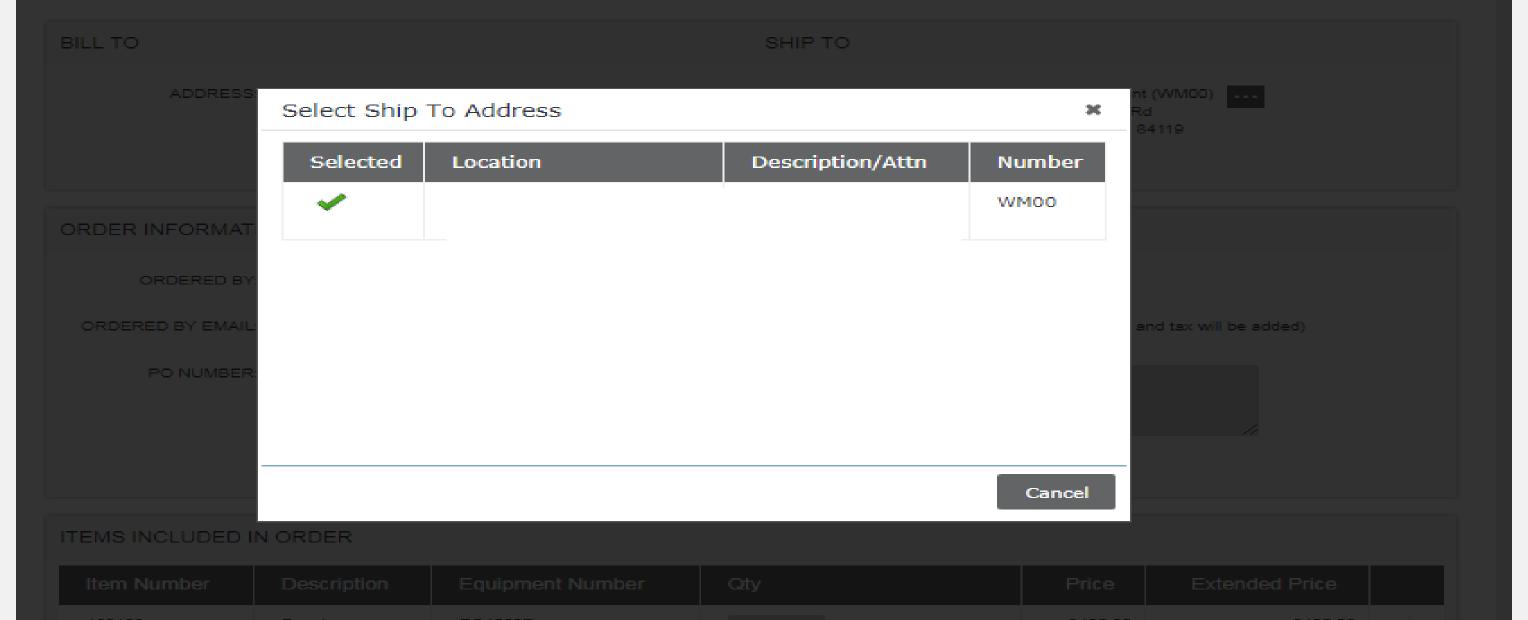






Cancel

Sav

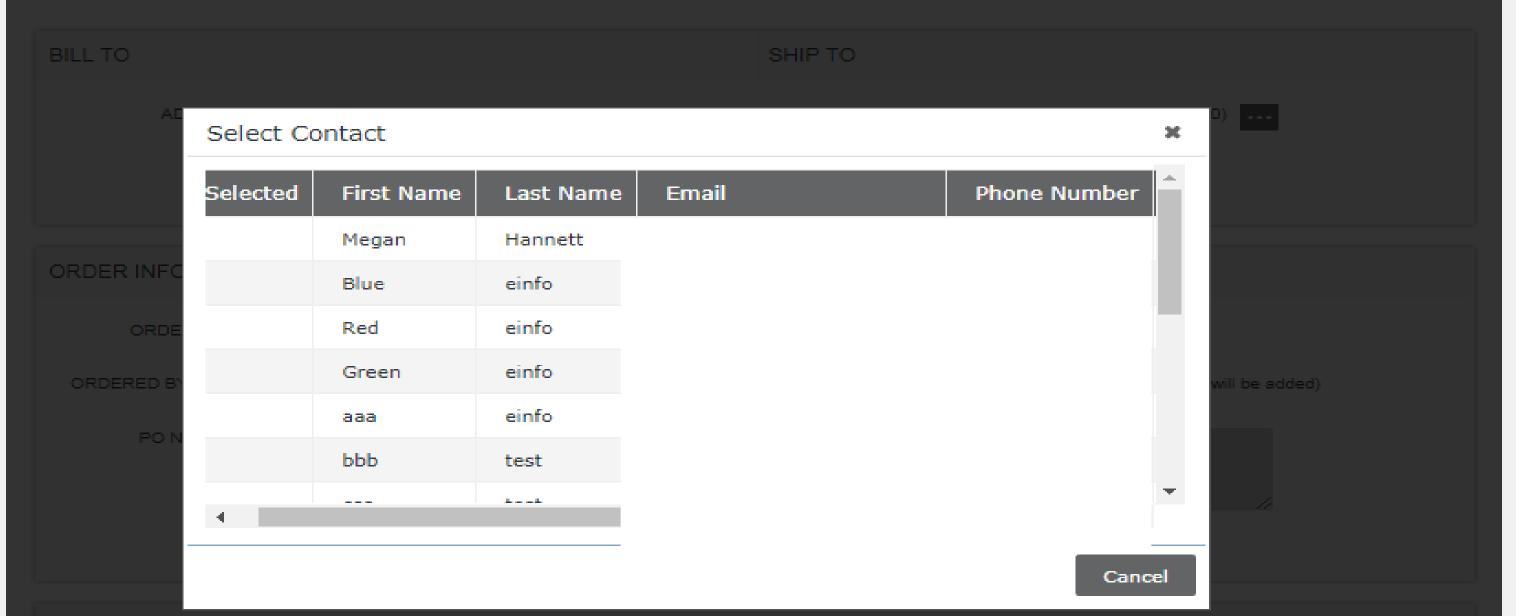






Dancel

Save



ITEMS INCLUDED IN ORDER

Item Number | E

Description

Equipment Numbe

Otty

Price



Place Supply Order



To Place a Supply Order:

Add to Order:

tem Number	Description	Equipment Number	Qty
68168	Developer	EQ10007	1





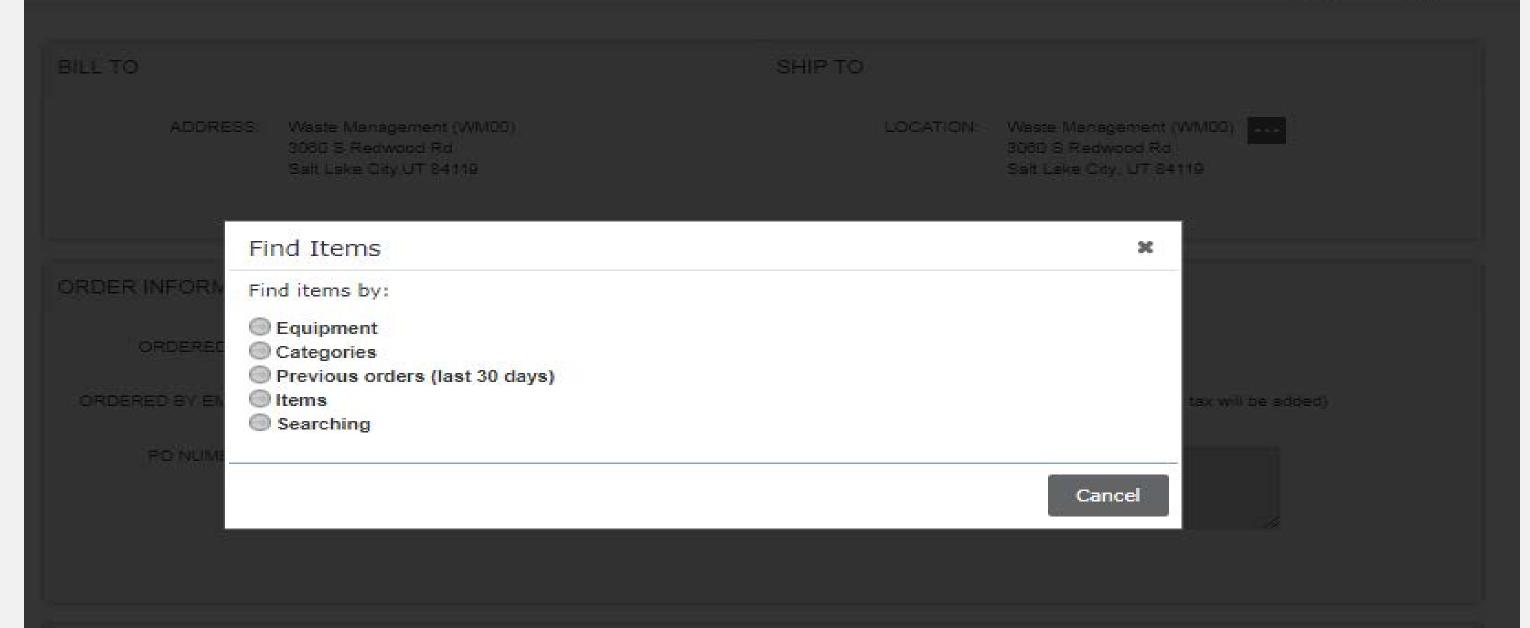






Canpel

San



ITEMS INCLUDED IN ORDER

Item Number

Description

Equipment Numbe

Oty

Price







ADDRESS: Waste Management (WM00)

LOCATION: Waste Management (WM00) ... 3080 S Redwood Rd

34



Find Items

Find items by:

- ⊕ Equipment
- Categories
- Previous orders (last 30 days)
- Items
- Searching

Number	Description	Serial Number	Customer	
EQ10007	X191) Copier	123778	(WM00)	
EQ10054	X191 Copier	234234334	(WM00) HR Lobby	
EQ10059	335 Copier	sfsdfsd2343	(WM00) testing termination	
EQ10061	X191 Copier	23432343	(WM00)	-

Cancel

\$425.00

Sub total: \$425.00









Cancel

l San

		SHIP TO	
ADDRE	SS: Waste Management (WM00) 3060 S Redwood Rd Salt Lake City,UT 84119	LOCATION:	Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119
	Find Items		×
ORDER INFORM ORDERED ORDERED BY EM	Find items by: Equipment Categories Previous orders (last 30 days) Items Searching		tax will be added)
PO NUME	Category Name		
ITEMS INCLUDE			
Item Number			Extended Price
168168			\$425.00
Add Items			Sub total: \$425.00 Cancel







Cancel

			SHIP TO		
ADDRE	SS: Waste Managem 3060 S Redwood Salt Lake City.UI		LOCATIO	N: Waste Managemen 3080 S Redwood R Salt Lake City, UT 8	
	Find Items				
ORDER INFORM	Find items by:				
ORDERED ORDERED BY EN	■ Equipment■ Categories■ Previous orders● Items■ Searching	s (last 30 days)			tax will be added)
PO NUMI	Number	Description		Qty Unit	
	168168	Developer		EACH	
	16819	Ink		EACH	
ITEMS INCLUDE	1968168	Staples		вох	Extended Price
168168	257JH2	Paper		BOX	\$425.00
	4			•	Sub total: \$425.00
Add Items				OK Cancel	

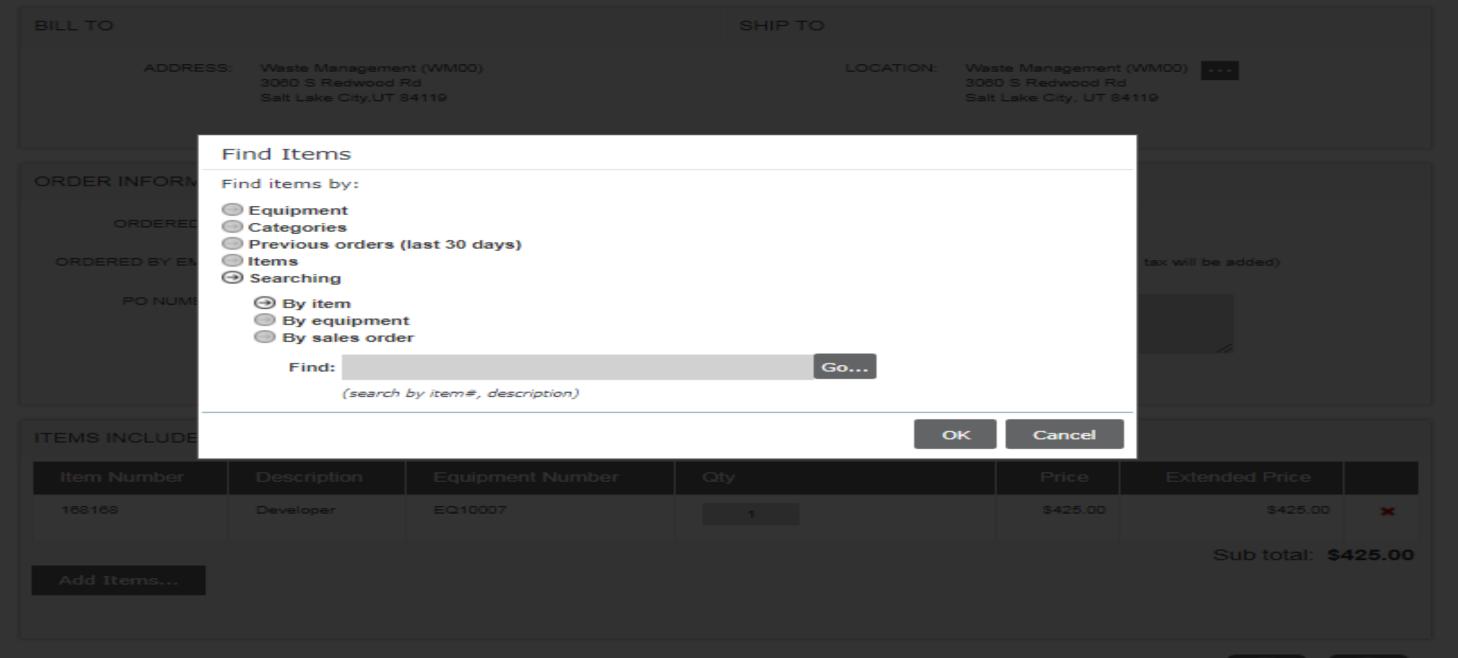






Cancel

el Save





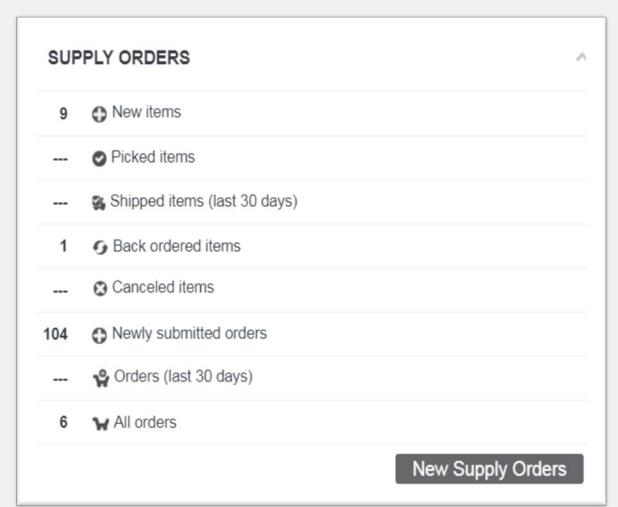
Review a Supply Order



To Review a Supply Order:



- 1. Return to Home Page
- 2. Select option under "Supply Order" section
- 3. You can track your shipment(s) as well.



NOTE You may also "quick add" an order from "New Sales Order."

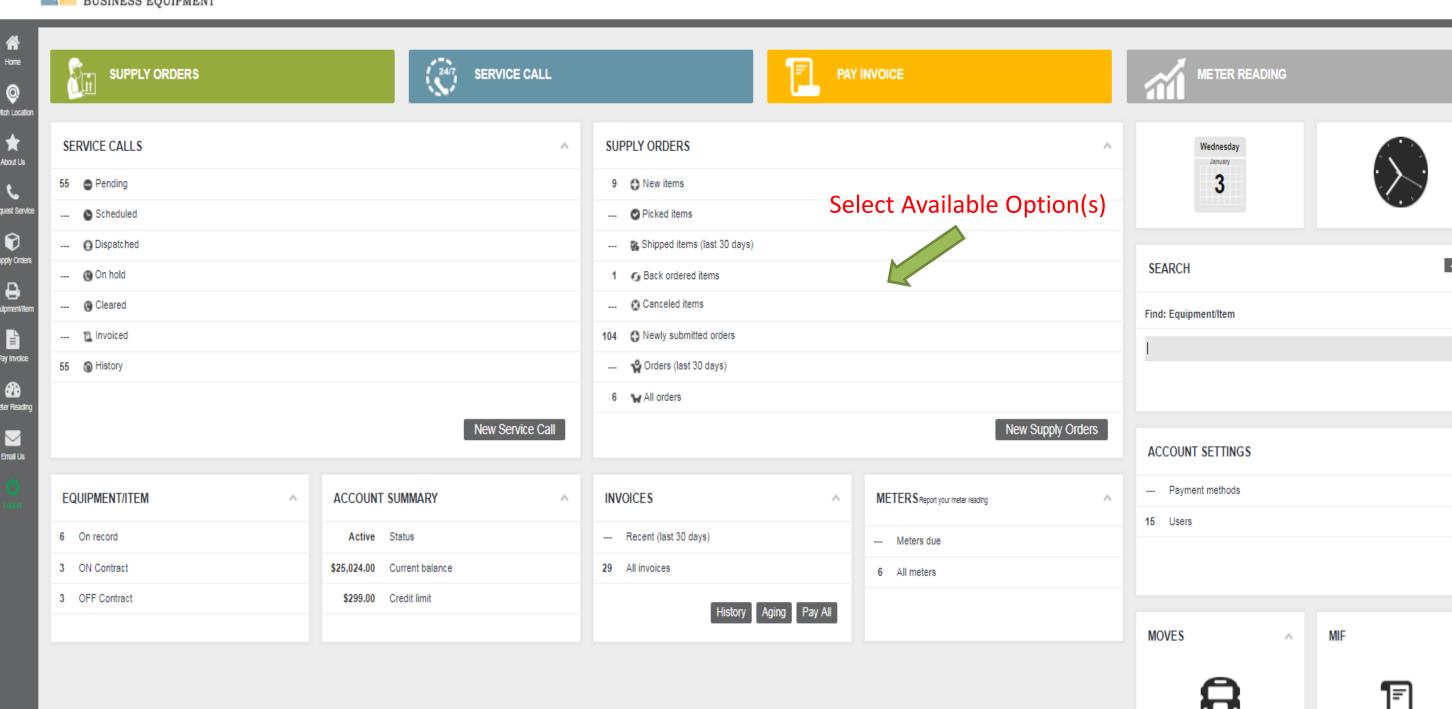




Q







— SALES ORDERS —

SQ1106

12/26/2017 ---

Newly Submitted Orders

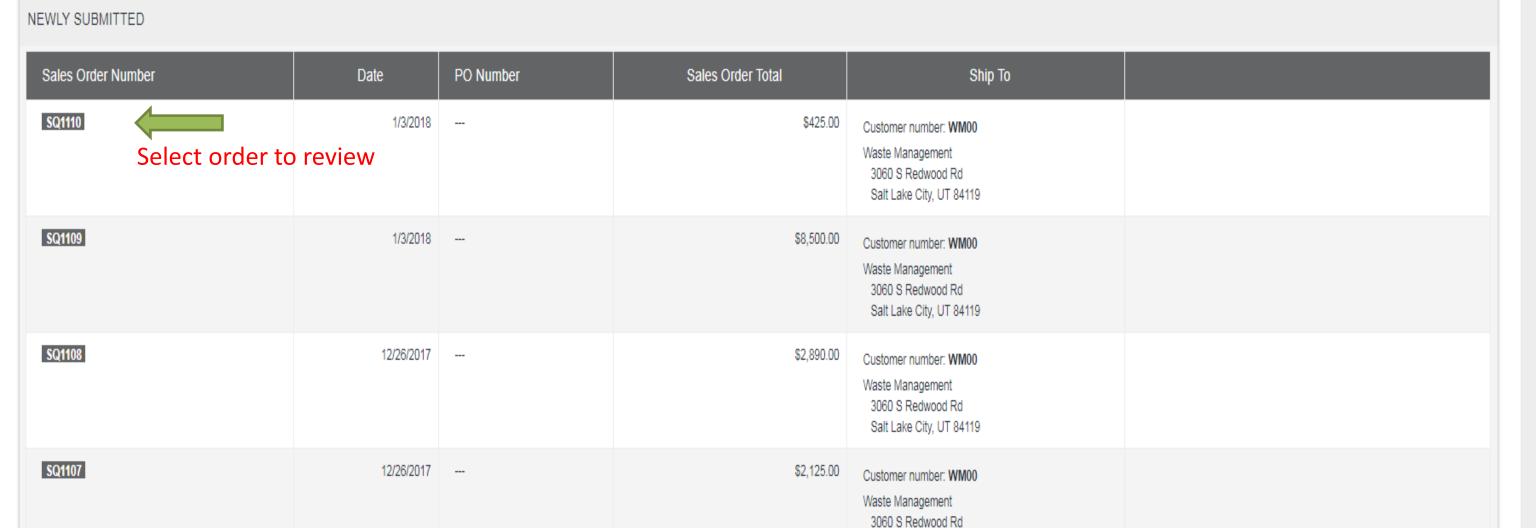






Back

mt.
nt



\$11,411.25

Salt Lake City, UT 84119

Customer number: WM00

Waste Management 3060 S Redwood Rd

- SALES ORDER -







PO NUMBER: ---

SUB TOTAL: \$425.00

TERMS: Net 30

TAX: ---

DUE DATE: 2/2/2018

SHIPPING: ---

SHIP METHOD: US Mail - Express

TOTAL: \$425.00

ATTENTION: test33 einfo

ITEMS

Line	Item	Description	Equipment Number	Ordered	В	С	Р	S	Price	Total
1	168168	Developer	EQ10007	1				-	\$425.00	\$425.00

1 list item

B = Back ordered, C = Canceled, P = Picked, S = Shippe

SHIPMENTS

There are no shipments for this sales order.

INVOICES



There are no invoices for this sales order.



Place Service Calls



To Place a Service Call:

- 1. Select the equipment for which you want to place the service call.
- 2. Select the "Service" icon.
- 3. Enter the Customer PO Number.
- 4. Provide a description of the issue.
- 5. "Save."





- NEW SERVICE CALL -

CUSTOMER PO NUMBER:



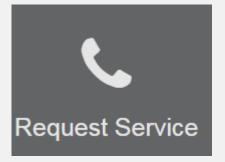
IDENTIFY THE EQUIPMENT/ITEM THAT REQUIRES SERVICE
THIS IS AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM THIS IS NOT AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM
EQUIPMENT/ITEM: * Select equipment/item
CONTACT:
CURRENT LOCATION:
LOCATION REMARKS:
ENTER PHONE NUMBER AND CUSTOMER PO NUMBER (OPTIONAL)
NAME: TEST33 EINFO
EMAIL: test33@einfoDesign.com
PHONE: *

ENTER A DESCRIPTION OF THE PROBLEM YOU ARE EXPERIENCING WITH THE EQUIPMENT/ITEM



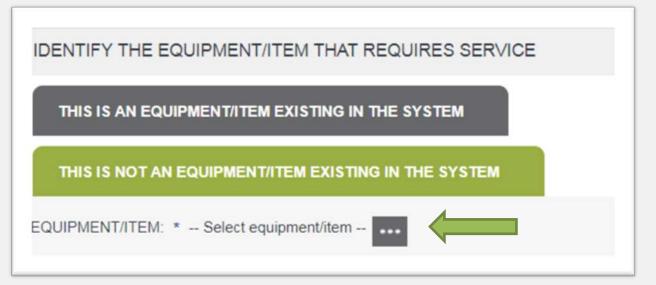


Place Service Calls



To Place a Service Call:

Update the **Equipment**:



Update Ordered By:







BUSINESS EQUIPMENT

Select Equipment/Item

×

Search for equipment/item

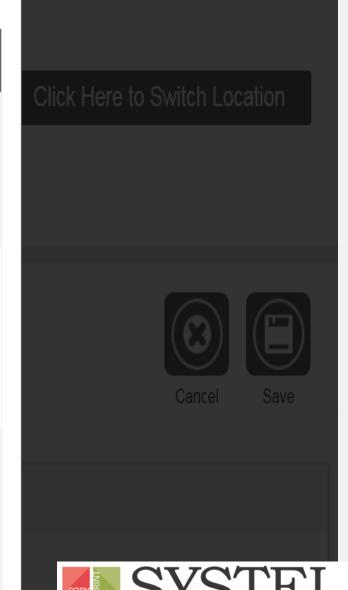
Show all equipment/items



- NEW SERVICE

IDENTIFY THE EQUIPME

Number	Description	Serial Number	Contact	Location
EQ10007	X191 Xerox Copier	123778	Steve 801-896- 3273	Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119
EQ10054	X191 Xerox Copier	234234334		Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119 HR Lobby
EQ10059	335 Copier	sfsdfsd2343		Waste Management (WM00) 3060 S Redwood Rd Salt Lake City, UT 84119 testing termination





IDENTIFY THE EQUIPMENT/ITEM THAT REQUIRES SERVICE

THIS IS AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

THIS IS NOT AN EQUIPMENT/ITEM EXISTING IN THE SYSTEM

EQUIPMENT/ITEM: * -- Select eq

CONTACT: --

CURRENT LOCATION: --

LOCATION REMARKS: ---

ENTER PHONE NUMBER AND (

NAME: TEST33 E

EMAIL: test33@e

Select Contact

Selected	First Name	Last Name	Email	Phone Number
	Megan	Hannett		
	Blue	einfo		
	Red	einfo		
	Green	einfo		
	aaa	einfo		
	bbb	test		
	ccc	test		

Cancel

×

PHONE: *



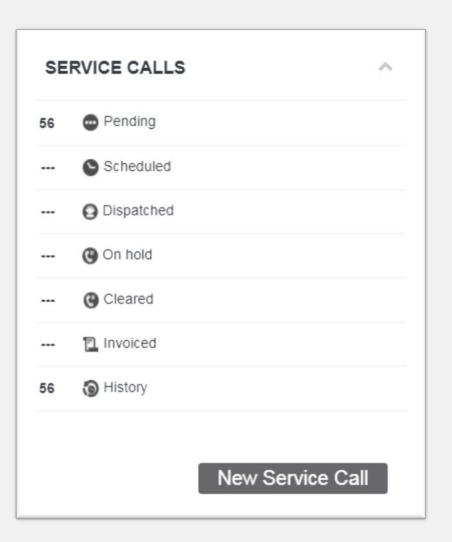
Review a Service Call



To Review a Service Call:



- 1. Return to Home Page
- 2. Select option under "Service Calls" section



NOTE You may also "quick add" a service call from "New Service Call."





\(\sigma\) 1-800-849-5900

r)

Logged in as: test33 einfo Options

HOME ABOUT PRODUCTS SERVICES & SOLUTIONS SUPPORT CONTACT



SUPPLY ORDERS



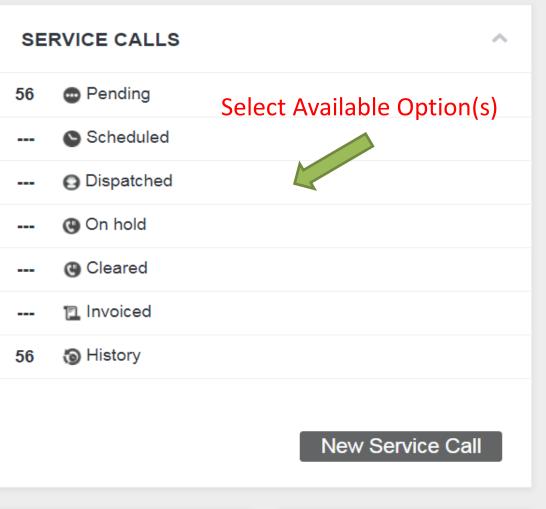
SERVICE CALL

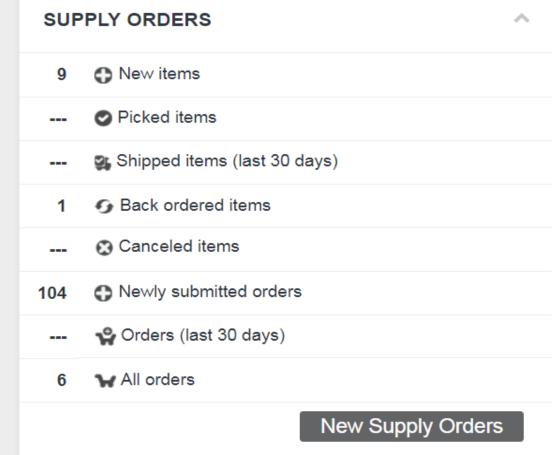


PAY INVOICE



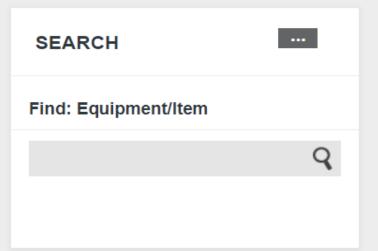
METER READING

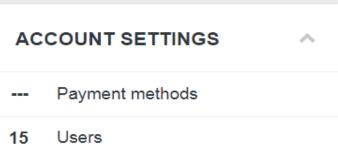












EQUIPMENT/ITEM ^

ACCOUNT SUMMARY

 \wedge

INVOICES

METERS Report your meter

reading

15





Customer Gateway for:

WASTE MANAGEMENT (WM00) – 3060 S Redwood Rd – Salt Lake City, UT 84119

Click Here to Switch Location









Back

Print

Home

SERVICE CALLS (PENDING):

Service Call Number Call status Caller	Equipment/Item number Call type Description	Open date Estimated date Close date PO number	Location	Inbox
SC1091 Pending ccc test 1232224125 ccc@einfodesign.com	EQ10007 Call entered via web test	1/3/2018 1/3/2018 test	Customer number: WM00 Waste Management 3060 S Redwood Rd Salt Lake City, UT 84119	Unread: 0



Customer Gateway for:

- SERVICE CALL -

WASTE MANAGEMENT (WM00) - 3060 S Redwood Rd - Salt Lake City, UT 84119

Click Here to Switch Location









1-800-849-5900

INITIATION

NUMBER: SC1091

STATUS: Pending

CALL TYPE: Call entered via web

DESCRIPTION: test

CALLER: ccc test

PHONE: 1232224125

EMAIL: ccc@einfodesign.com

LOCATION: Waste Management (WM00)

3060 S Redwood Rd Salt Lake City, UT 84119

PO NUMBER: test

RESOLUTION

OPEN DATE: 1/3/2018

ESTIMATED DATE: 1/3/2018

CLOSE DATE: ---

CANCELED: ---

TECHNICIAN: Unassigned

RESPONSE HOURS: ---

REPAIR HOURS: ---

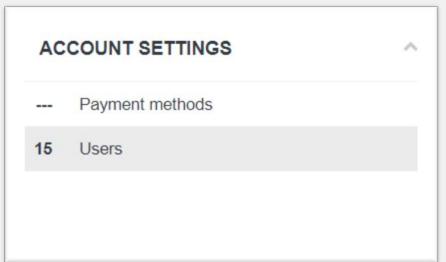
REMARKS: ---

Invoices

Easily pay invoices online.

- View a list of invoices that are due
- View a list of all invoices
- Set up payment method(s)

	Recent (last 30 days)
29	All invoices



NOTE Currently only credit card payments are available.



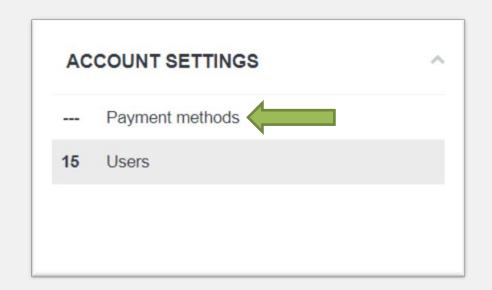


Payment Method(s)



Add a New Payment Method:

- Select "Payment Methods" under Account Settings.
- Select "Add" from the menu bar.
- Complete credit card information.









Customer Gateway for:

Click Here to Switch Location

— PAYMENT METHOD MANAGEMENT —





\(\sqrt{1-800-849-5900}\)

Back

Add

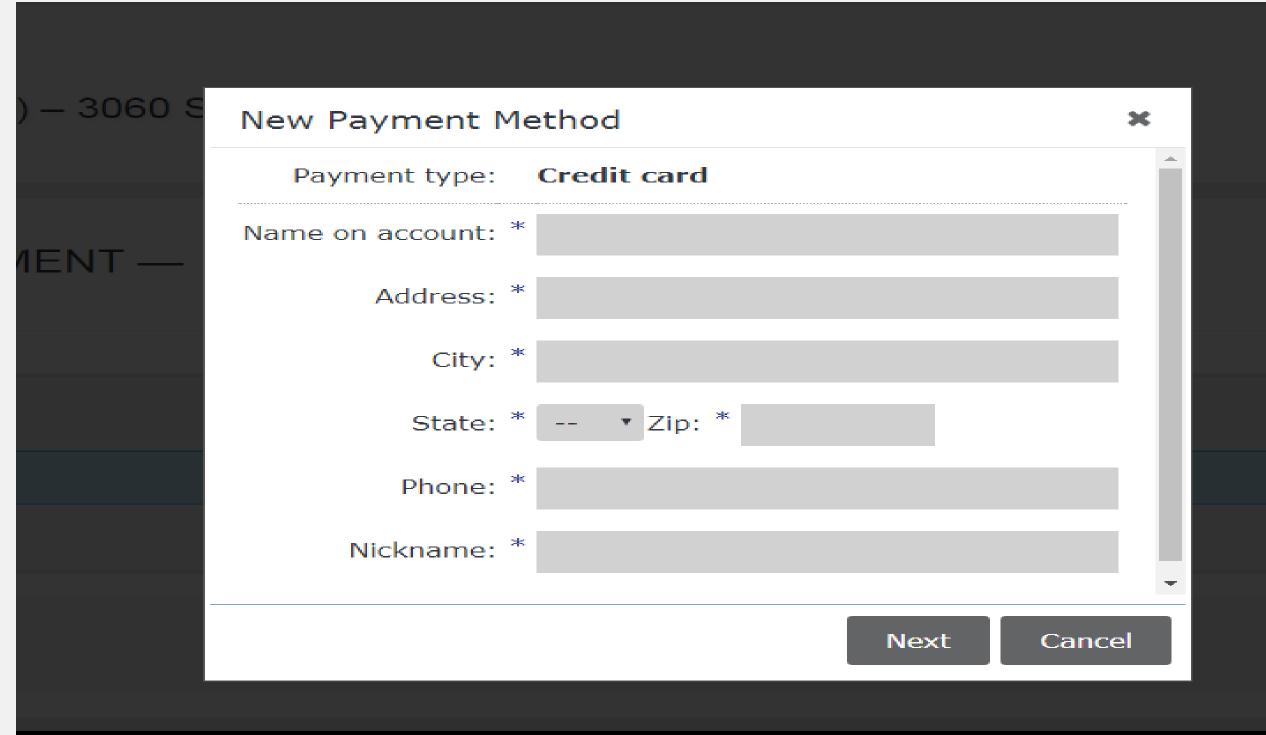
PAYMENT METHODS



No payment methods exist











To complete your secure transaction enter credit card information below and click process transaction.

This secure payment service is provided by Vantiv.

Card Information	* Denotes a required field
*Card Number:	
*Expiration: Month 🗸 / Year 🗸	
Address Information	
Billing Address: Kristina Benner 2604 Fort Bragg Rd Fayetteville, NC 28303 9103217700	
PROCESS TRANSACTION Cancel and return to m	erchant

For more information regarding Vantiv click here.

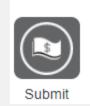


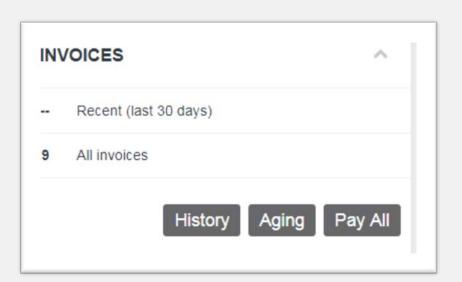


Pay Invoice(s)

Select Recent or All Invoices:

- Select the pay check box and then "pay".
- 2. Adjust date (if needed).
- 3. Select payment method.
- 4. Select "submit."









- INVOICES -









ALL INVOICES

Number	Туре	Date	Due Date	PO Number	Invoice Total	Due	Pay	Status
1140	Contract Invoice	8/1/2016	8/31/2016		\$346.13	\$346.13		Unpaid
1139	Contract Invoice	8/1/2016	8/31/2016		\$242.96	\$242.96		Unpaid
1137	Contract Invoice	8/1/2016	8/31/2016		\$236.96	\$236.96		Unpaid
1136	Contract Invoice	8/1/2016	8/31/2016		\$2,875.50	\$2,875.50		Unpaid
1135	Contract Invoice	8/1/2016	8/31/2016		\$213.00	\$213.00		Unpaid
1134	Contract Invoice	8/1/2016	8/31/2016		\$346.13	\$346.13		Unpaid
1132	Contract Invoice	8/1/2016	8/31/2016		\$346.13	\$346.13		Unpaid
1130	Contract Invoice	8/1/2016	8/31/2016		\$473.87	\$473.87		Unpaid
1129	Sales Invoice	8/1/2016	8/31/2016		\$2,539.23	\$2,539.23		Unpaid
1128	Sales Invoice	8/1/2016	8/31/2016		\$2,534.70	\$2,534.70		Unpaid

— PAYMENT —





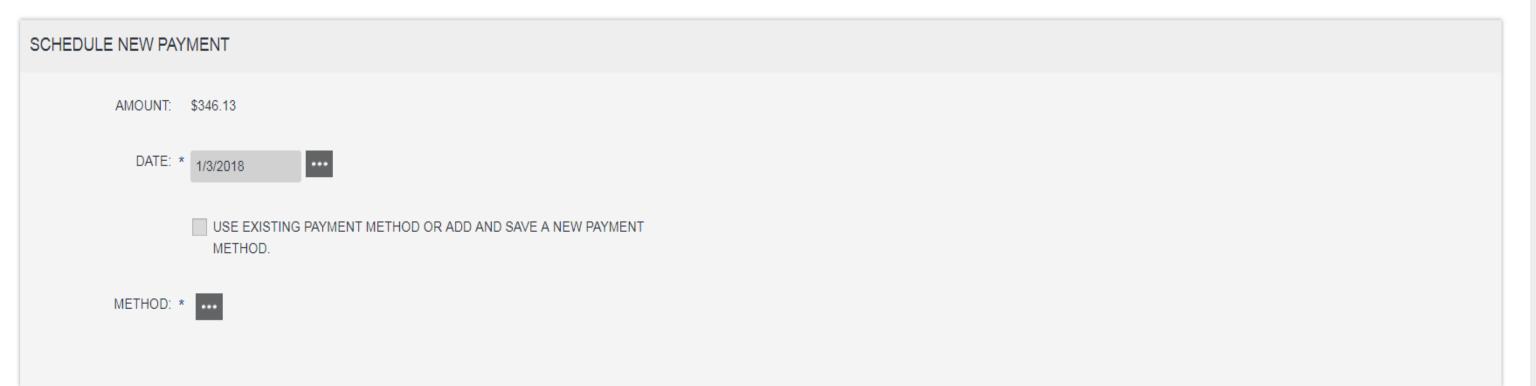




Cancel

ubmit

ayment Methods



INVOICES INCLUDED IN PAYMENT

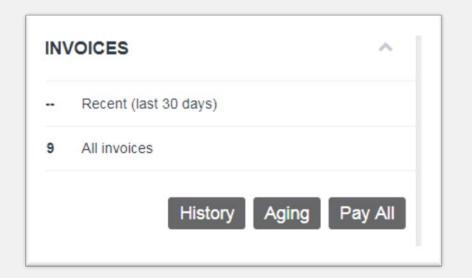
Number	Due Date	Due	
1140	8/31/2016	\$346.13	

1 list item



Invoices

- **History:** Displays all account payment history.
- Aging: Displays account aging information & provides option to pay.
- Pay All: Displays payment page for all invoices due.







— ACCOUNT HISTORY —







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Print

PAST 12 MONTHS

Month	Year	Purchases	Payments	
January	2018			
December	2017			
November	2017			
October	2017			
September	2017			
August	2017			
July	2017			
June	2017			
May	2017			
April	2017			
March	2017			
February	2017			
January	2017			SYSTEI BUSINESS EQUIPME

— ACCOUNT AGING —







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Hom

INVOICES

Number	Туре	Date	Due Date	PO Number	Current	1-30	31-60	61-90	90+	Pay	Status
				Total:					\$25,024.00		
1049	Invoice	8/1/2010	8/31/2010						\$133.13		Unpaid
1050	Invoice	9/1/2010	10/1/2010						\$133.87		Unpaid
1051	Invoice	10/1/2010	10/31/2010						\$169.54		Unpaid
1056	Invoice	11/1/2011	12/1/2011						\$40.33		Unpaid
1057	Invoice	11/1/2011	12/1/2011						\$40.33		Unpaid
1064	Invoice	4/10/2015	5/10/2015						\$74.55		Unpaid
1069	Invoice	5/20/2015	6/19/2015						SCAN MANAGEN	SY	STE ESS EQUIP

— PAYMENT —





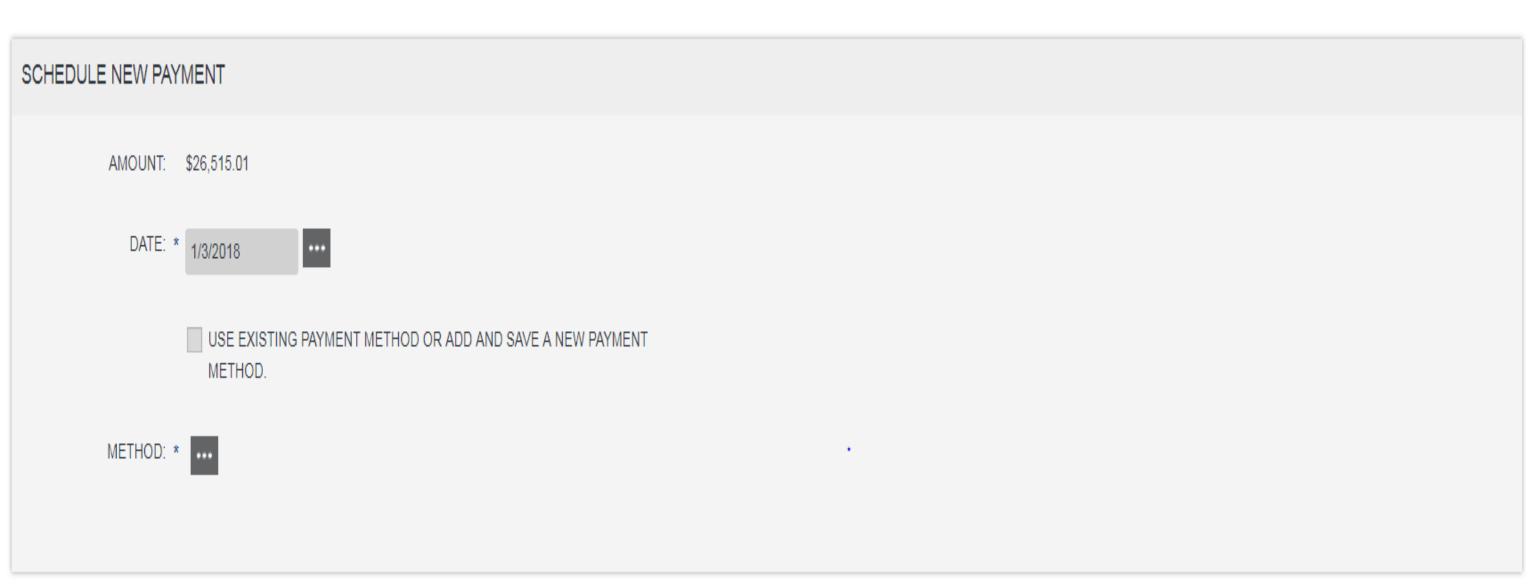




Cancel

Submit

Payment Methods



Live Demo

If you would like a live demo of our E-Auto system with our Customer Service Manager, please contact your Systel Account Manager.



